

Privacy Policy

Isle of Wight Blinds Ltd

Last Updated: June 2026

Isle of Wight Blinds Ltd (“we”, “our”, “us”) is committed to protecting and respecting your privacy.

This Privacy Policy explains how we collect, use, store and protect your personal information when you visit our website, contact us or use our services.

By using our website, you agree to the collection and use of information in accordance with this Privacy Policy.

1. Who We Are

Isle of Wight Blinds Ltd

1 The Slipway
Cowes
England
PO31 7FD

Telephone: 07535 578751

Email: info4blinds@gmail.com

Company Registration Number: 15125363

VAT Registration Number: 450894081

2. Information We Collect

We may collect and process the following information:

Information You Provide

When you contact us, request a quotation or complete a form on our website, we may collect:

- Name
- Email address
- Telephone number
- Postcode
- Installation address (where applicable)
- Product requirements
- Information contained within your enquiry

Information Collected Automatically

When you visit our website, certain information may be collected automatically, including:

- IP address
- Browser type
- Device information
- Pages visited
- Date and time of visits
- Website usage information

This information helps us improve the performance and functionality of our website.

3. How We Use Your Information

We use your personal information to:

- Respond to enquiries
- Provide quotations
- Arrange surveys, appointments and installations
- Process orders
- Manage customer accounts and records
- Communicate with you regarding products and services
- Improve our website and customer experience
- Meet legal and regulatory obligations

We will only use your information where we have a lawful basis to do so.

4. Legal Basis for Processing

Under UK data protection law, we rely on one or more of the following lawful bases:

Contract

Where processing is necessary to provide a quotation, fulfil an order or deliver services.

Legitimate Interests

Where processing is necessary for the legitimate operation of our business, provided your rights do not override those interests.

Legal Obligation

Where we are required to retain information for legal, taxation or regulatory purposes.

Consent

Where you have given us permission to use your information for a specific purpose.

5. How We Store Your Information

We take reasonable steps to protect your personal information from unauthorised access, disclosure, alteration or destruction.

Information may be stored electronically, in secure cloud-based systems or in paper records where necessary.

We retain personal information only for as long as reasonably necessary to fulfil the purposes for which it was collected and to comply with legal obligations.

6. Sharing Your Information

We do not sell, rent or trade your personal information.

We may share information with:

- Product manufacturers
- Suppliers
- Installation contractors working on our behalf
- Professional advisers
- Regulatory authorities where required by law

Any third parties processing personal information on our behalf are required to keep that information secure and confidential.

7. Marketing Communications

We will not send unsolicited marketing communications.

Where you have specifically requested information or provided consent, we may contact you regarding products or services that may be relevant to your enquiry.

You may request that we stop contacting you at any time.

8. Photographs of Installations

During or after installation, we may take photographs of blinds and shutters for quality control, training and marketing purposes.

No personal information identifying you will be published without your consent.

If you do not wish photographs of your installation to be used for marketing purposes, please notify us before or at the time of installation.

9. Your Rights

Under UK GDPR, you may have the right to:

- Request access to your personal information
- Request correction of inaccurate information
- Request deletion of your personal information
- Object to certain processing activities
- Restrict processing in certain circumstances
- Request transfer of your data where applicable
- Withdraw consent where consent is relied upon

To exercise any of these rights, please contact us using the details below.

10. Cookies

Our website may use cookies and similar technologies to improve user experience and website performance.

Further information can be found in our Cookie Policy.

11. Third-Party Links

Our website may contain links to third-party websites, including social media platforms and external services.

We are not responsible for the privacy practices or content of those websites.

We encourage users to review the privacy policies of any third-party websites they visit.

12. Changes to This Policy

We may update this Privacy Policy from time to time.

Any changes will be published on this page and will take effect immediately upon publication.

13. Contact Us

If you have any questions regarding this Privacy Policy or how your personal information is handled, please contact:

Isle of Wight Blinds Ltd

Email: info4blinds@gmail.com

Telephone: 07535 578751

Address:

1 The Slipway
Cowes
England
PO31 7FD

14. Complaints

If you are unhappy with how we handle your personal information, please contact us first so that we have an opportunity to resolve your concerns.

You also have the right to lodge a complaint with the Information Commissioner's Office (ICO):

Website: www.ico.org.uk

Telephone: 0303 123 1113